

**COVID – 19 actions: Post-mix dispenser shutdown procedure- if required**

Dear Valued Customers,

As precautions are taken to slow down the spread of COVID-19 some our customers have closed all or part of their operations. You may be asked to shut off your post mix-dispenser for an undetermined period. Please take into consideration the following actions to ensure a proper shut down and then a safe restart of your Lancer dispenser once we have been given the all clear. In the short term you can easily unplug the unit or units in your establishment. This will eliminate the use of the equipment. For a longer-term approach, we recommend shutting down the system which will include the following and may require an authorized agent to assist in the flushing and sanitizing of syrup line.

Please use Sanitary gloves when performing the actions below.

1. BiB or Syrup Boxes

Disconnect all BiBs and or syrup boxes. Check the expiration dates before reconnecting the BiBs



2. Syrup lines (Under & Over counter)

Remove the syrup from all the lines and perform the standard cleaning and sanitation procedure as described in the manual of your dispenser. Regarding the duration of the shut off period consider a standard sanitation procedure before using the installation again.

3. Ice Bin or Ice Cooled drop in style systems

In case your dispenser has an ice bin, remove all ice and clean the ice bin using the cleaning procedure described in the manual of your dispenser.



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#### 4. Valves

The nozzles and diffusers of the valves must be removed and sanitized using the cleaning and sanitation procedure as described in the manual of your dispenser. Keep the nozzles and diffusers in a clean and dry storage area.



#### 5. Ice Maker

If you have an ice maker installed, please follow the Operational instructions to properly shut off that equipment, and/or unplug.



After having performed all above actions please shut off the water and CO<sub>2</sub> gas supply to your dispenser.

If at any point you have questions comments or concerns about your equipment, you can reach us at

1-800-729-1550 Tech Support for assistance or reach out to the Team below.

North East- Mike Redding-1-267-496-0080

South East- Brian Hollis- 1-678-378-7295

Central – Mike Angelica- 1-210-268-3032

West Coast – Chris McConnell-1-714-476-5073

John Estrada-1-210-449-0360

We look forward to helping answer any questions, or in providing phone support the best way possible.

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